

Policy Statement on Quality

POL.16

PUBLISHED 01/04/2024 Rev.0

POLICY STATEMENT ON QUALITY

We strive to adhere to a quality-focused approach in all areas of our work, conducting our activities in accordance with national and international legal standards and requirements. To ensure a continuous quality approach, we commit to the following as part of our quality policy:

- We meticulously fulfil legal obligations in all our activities, fully implement the Company's quality management system, and cater to the needs and expectations of relevant parties.
- We set company and process goals, creating resources and fostering an open communication environment, to ensure these goals are embraced and achieved by all our employees.
- We identify and address risks and opportunities that may arise in all our processes, using the quality management system, to conduct regular internal and external audits, and facilitate continuous control and enhancement of quality standards.
- We maintain our reputation as a reliable and preferred brand in the sector by continually improving our product quality.
- We strive to maximise customer satisfaction by promptly and fully meeting customer demands.
- We foster a quality culture among all our employees, support continuous development, fulfil our employees' training needs and contribute to their personal development.
- We aid our suppliers in enhancing their product and service quality.

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